

Pop Ups Online Registration Guide and FAQ

Online Registration Guide:

1. **Copy/paste the URL into a browser for the location and date you would like to schedule the appointment. Example below**

Date	Date	10AM-Noon PST Appointment	1:00-4:30PM PST Appointment
Tuesday, March 16, 2021	Tuesday, April 13, 2021	cvs.co/LAClinic-3-16-AM	cvs.co/LAClinic-3-16-PM
Wednesday, March 17, 2021	Wednesday, April 14, 2021	cvs.co/LAClinic-3-17-AM	cvs.co/LAClinic-3-17-PM
Thursday, March 18, 2021	Thursday, April 15, 2021	cvs.co/LAClinic-3-18-AM	cvs.co/LAClinic-3-18-PM
Friday, March 19, 2021	Friday, April 16, 2021	cvs.co/LAClinic-3-19-AM	cvs.co/LAClinic-3-19-PM
Monday, March 22, 2021	Monday, April 19, 2021		
Tuesday, March 23, 2021	Tuesday, April 20, 2021		
Wednesday, March 24, 2021	Wednesday, April 21, 2021		
Thursday, March 25, 2021	Thursday, April 22, 2021		
Friday, March 26, 2021	Friday, April 23, 2021		
Monday, March 29, 2021	Monday, April 26, 2021		
Tuesday, March 30, 2021	Tuesday, April 27, 2021		

- a. Each clinic location has a unique URL for morning and afternoon of each day of COVID vaccinations (e.g., the Panorama City clinic has a unique URL for Monday (3/8), Tuesday (3/9), etc.)
 - b. Appointments must be scheduled at least 24 hours in advance. Appointments will not be available for scheduling the day before the clinic date
 - c. **You will be booking for both first and second doses at time of registration**
 - d. Always re-paste or re-click the link when starting a new registration. If you experience issues with the URL, clear browser history and try again
2. **Confirm the location of vaccine clinic and dose of vaccine to be received**

3. **Select state and confirm eligibility criteria**

4. **Select the preferred first and second dose appointments**

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5. **Enter personal information (e.g. name, DoB, gender, address, contact info, etc.) and consent to receiving texts/emails:** “By continuing in this registration process you are consenting to allow CVS to email or text you confirmation and appointment reminders for this vaccination.”

6. **Enter Insurance Coverage Information**
 - a. **“Provide insurance details” screen will vary depending on if you have Medicare, non-Medicare, or are uninsured**

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Share coverage information

The COVID-19 vaccine is available at no out-of-pocket cost with insurance. There is also no cost for uninsured patients.

We need your coverage information. Providing accurate details will help us properly bill your insurance or the government for your vaccine. You'll need your insurance card(s). If you don't have insurance, we'll ask for a valid Social Security number and/or a driver's license/state ID number, if available.

What kind of coverage do you have? (required)

I have Medicare

I have only non-Medicare insurance

I don't have medical insurance, Medicare, Medicaid or any commercial or government-funded health benefit plan

Continue scheduling

Provide insurance details

Please enter insurance details here. Doing so will ensure your vaccine(s) will be zero out-of-pocket cost to you. You may also spend less time onsite.
All fields are required, unless marked optional.

▶ Help me find my insurance info

Prescription Insurance

Insurance Provider

Member ID

Rx Bin

Does your plan have a Group ID ?

Yes

No

Does your plan have a Rx PCN ?

Yes

No

What is the patient relationship to the insurance cardholder?

Self

Spouse

- b. **If you do not have insurance, you will be asked to provide License # or Social Security #.** This information is used for patients without insurance to bill government programs to pay for the vaccine. However, this field is not mandatory regardless of insurance status and you can complete your registration without providing this information.

Enter details for federal coverage

If you're uninsured, please confirm the following statement (required):

I do not have any insurance, including but not limited to Medicare, Medicaid or any other private or government-funded health benefit plan.

Enter requested identification details to ensure your vaccine(s) will be covered by the federal program. All fields are optional.

Social Security number (preferred)

Enter 9- digit number with no dashes. For example: 123456789

OR

Driver's license / state ID number

Enter with no dashes and no special characters.

State

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7. Complete standard pre-immunization and COVID screening questions

Let's prepare for your visit

You're halfway done. To save you time in person, let's go over these questions now. Do your best to answer and we'll confirm later. All fields are required, unless marked optional

1. Have you ever had a severe allergic reaction (e.g., anaphylaxis) to something? For example, a reaction for which you were treated with epinephrine or EpiPen®, or for which you had to go to the hospital? If yes, what are you allergic to?

Yes

No

I don't know

2. Have you ever had a severe allergic reaction after receiving a COVID-19 vaccine?

Yes

No

I don't know

3. Have you ever had a severe allergic reaction after receiving another vaccine or injectable medication?

Yes

No

I don't know

4. Have you ever had a severe allergic reaction after receiving Polyethylene Glycol?

Yes

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8. **Enter demographic information.** CVS is required by the CDC to ask for this information and it is used by CVS to monitor and improve the equity of our vaccine distribution. However, this information is not mandatory and if the patient expresses any reservations, please press move on.

Additional required information

Please answer these additional questions. All fields are required unless marked optional.

1. Patient Race

American Indian or Alaska Native

Asian

Black or African American

Native Hawaiian or Other Pacific Islander

White

Other Race

2. Patient Ethnicity

Hispanic or Latino or Spanish Origin

Not Hispanic or Latino or Spanish Origin

Unknown

3. I agree to share my data with the state-run immunization registry as required by my state.

Yes

No

Continue scheduling
Cancel

9. **Review information and click “Continue Scheduling”**

Review

You're almost there. Download and review your COVID-19 patient fact sheet before proceeding to the final step.

Please review:

COVID (English)

- Side effects
- Risks
- Learn more

[Download patient fact sheet](#)

COVID (Spanish)

- Side effects
- Risks
- Learn more

[Download patient fact sheet](#)

[Download the free Adobe PDF Acrobat Reader](#)

Continue scheduling

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10. Provide consent for services

Pharmacy

We need your consent

You're almost done. Provide consent and we'll confirm your appointment.

Consent for services.

I have been provided with the Vaccine Information Sheet(s) corresponding to the vaccine(s) that I am receiving. I have read the information provided about the vaccine I am to receive. I have had the chance to ask questions that were answered to my satisfaction. I understand the benefits and risks of vaccination and I voluntarily assume full responsibility for any reactions that may result. I request that the vaccine be given to me or to the person named above for whom I am authorized to make this request.

Authorization to request payment. I do hereby authorize CVS Pharmacy® ("CVS®") to release information and request payment. I certify that the information given by me in applying for payment under Medicare or Medicaid is correct. I authorize release of all records to act on this request. I request that payment of authorized benefits be made on my behalf.

Acceptance of financial responsibility. Notwithstanding anything set forth above, I agree that I am responsible for and will promptly pay on demand any and all obligations to CVS/pharmacy including all self-pay balances as well as those charges for services not covered or disallowed by my insurance carrier.

Disclosure of records. I understand that CVS® may be required to or may voluntarily disclose my health information to the physician responsible for this protocol of specific health information of people vaccinated at CVS (if applicable), my Primary Care Physician (if I have one), my insurance plan, health systems and hospitals, and/or state or federal registries, for purposes of treatment, payment or other health care operations (such as administration or quality assurance). I also understand that CVS will use and disclose my health information as set forth in the CVS Notice of Privacy Practices (copy is available in-store, online or by requesting a paper copy from the pharmacy).

By selecting the checkbox, you are signing this Agreement electronically. You agree your electronic signature is the legal equivalent of your manual signature on this Agreement.

Submit
Cancel

11. View appointment confirmation

You're confirmed

✔

Success

Your vaccine appointment is confirmed.

When:
Friday, February 5, 2021 at 06:30 PM EST
[Add to my calendar](#)

Where:
00351 EMPLOYEE COVID CLINIC, 1919 Mineral Spring Ave, North Providence RI 02904
[Get directions](#)

What to do if you're feeling sick:
If you're experiencing COVID-19 symptoms:

1. Don't go to the clinic pharmacy.
2. Contact your primary care provider for next steps.

Next Steps:
Please check in at the clinic "Drop-Off" counter when you arrive. Bring your ID and insurance card, voucher or other coverage.
Don't forget a face covering. Wearing it throughout your visit is required.

CVS tips for vaccine shots:
Did you know wearing short sleeves makes getting a shot easier and faster? If you must wear long sleeves, dress in layers with the short sleeves underneath.

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FAQs

Pop Up Clinic Scheduling

1. **If I get my first dose from a different provider, can I get my second dose from CVSH at this Pop Up?**
 - a. CVS Pop Up Vaccine Clinics are only accepting vaccination appointments for your first and second dose, however, CVS Pharmacy store locations are accepting vaccination appointments for your second dose, even if the first dose was received elsewhere, subject to availability. Recipients must know which COVID-19 vaccine they received for the first dose when scheduling their appointment for the second dose. Individuals should reach out directly to other providers to determine if they will be administering second doses to people who received their first dose from CVSH. Check online at <https://www.cvs.com/immunizations/covid-19-vaccine> or call CVS Store Customer Service (800) 746-7287.
2. **How can I cancel my appointment?**
 - a. There is an option to cancel appointment in the email/text confirmation
3. **How can I reschedule my 1st dose appointment?**
 - a. You will need to cancel your existing appointment via email/text confirmation and then schedule a new appointment through the digital registration links
4. **How can I reschedule my 2nd dose appointment?**
 - a. While you have the option of canceling your appointment in the email or text confirmation you received, we can't guarantee an open appointment on a different date if you cancel. If you choose to cancel your appointment, you can find appointments at CVS stores by visiting www.cvs.com/immunizations/covid-19-vaccine or by calling CVS Store Customer Service (800) 746-7287.
5. **Why am I being asked to provide personal information (e.g. Driver's License, SSN, etc.) when scheduling?**
 - a. This information is used for patients without insurance to bill the federal government to pay for the vaccine. However, these fields are **NOT MANDATORY** regardless of insurance status and should be skipped if the person is uncomfortable providing. You will not be denied a vaccine if you are unwilling to provide the identification.
6. **Do I need to enter a phone number while scheduling?**
 - a. The phone number field is required to complete registration, as it enables us to provide additional information and send appointment reminders. If you do not have a personal phone number, we recommend entering a family or friend's phone number so they can notify you of reminders. If you do not have a family/friend's number to provide, you can complete scheduling by entering a generic number (e.g., 555-555-5555)
7. **Can I schedule an appointment for multi-family members when I call?**
 - a. Yes, when you call to schedule an appointment you can schedule an appointment for you and any family/friends that meet the state's eligibility guidelines

COVID-19 Vaccine Access and Logistics

1. **How do I know if I am eligible for a COVID-19 vaccine?**
 - a. Check online at <https://www.cvs.com/immunizations/covid-19-vaccine> or call the CVS Covid-19 telephone line at (800) 746-7287
 - b. Timing and eligibility will vary from state to state, according to state guidelines, which have largely been informed by Center for Disease Control and Prevention (CDC) recommendations. State-determined vaccine eligibility depends on age, occupation, and health condition. Note that your state's vaccine eligibility requirements will get updated, especially as vaccine supplies replenish.
 - c. Vaccines may potentially be available to the general public as soon as April or May 2021.
2. **What's the difference between the COVID-19 vaccines offered by CVS Pharmacy or vaccination site and by other pharmacies/retailers (i.e., Walgreens, Walmart, Kroger, Ralph, Rite Aid) or by private/public health care facilities (i.e., hospital, Urgent Care, CityMD, etc.)?**

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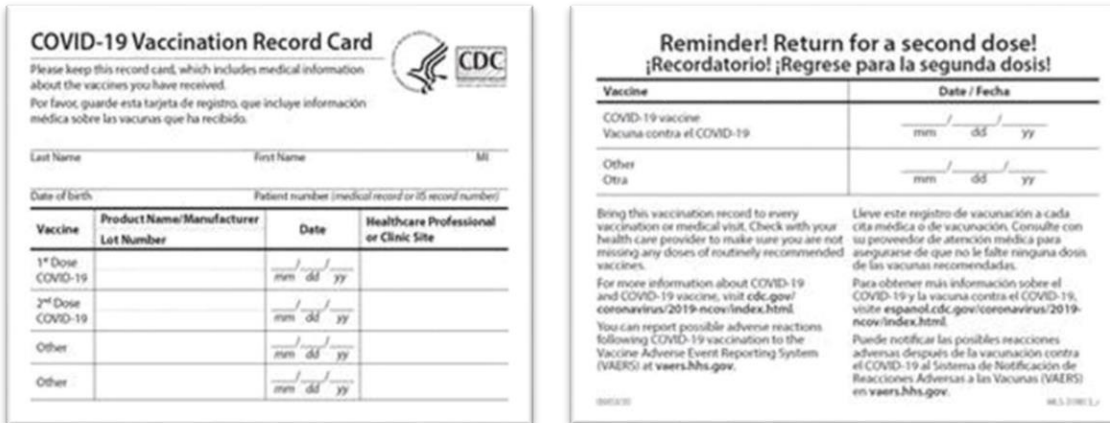
- a. No difference. At this time, all pharmacies and retailers that offer COVID-19 vaccines provide the Pfizer-BioNTech, Moderna, or Johnson & Johnson vaccine.
3. **Which COVID-19 vaccine can I get at CVS Pop Ups: Pfizer-BioNTech, Moderna, or Johnson & Johnson? How effective is the vaccine?**
 - a. Varies depending on location.
 - b. At this time, CVS Pop Up Clinics offer either the Pfizer-BioNTech or Moderna vaccine.
 - c. After two required doses, the Pfizer-BioNTech and Moderna vaccines both have a 94% to 95% efficacy rate of protection against COVID-19. The Pfizer-BioNTech vaccine's second dose is administered three weeks after the first dose, whereas the Moderna vaccine's second dose is administered four weeks after the first dose.
4. **Do CVS Pharmacy or vaccination sites accept walk-ins?**
 - a. No. As of now, all COVID-19 vaccines at CVS Pharmacy or vaccination sites are by appointment only to ensure adequate supply, maintain social distancing for safety protocols, and prevent long wait times.
5. **Who is administering the COVID-19 vaccine at CVS Pharmacies? Pharmacists? Pharmacy technicians? Other health care providers?**
 - a. CVSH immunizers include pharmacists, pharmacy interns and trained pharmacy technicians, as well as other qualified health care professionals depending on each state's specific regulations. All CVSH immunizers are certified according to company requirements and trained in the administration of immunizations.
6. **How much do the COVID-19 vaccines cost at CVS Pharmacy or vaccination sites? What kind of health insurance do I need to get the vaccine at a CVS Pharmacy or vaccination site, if any?**
 - a. The COVID-19 vaccine at CVS Pharmacy or vaccination sites is being offered at no cost to you. If you have health insurance, your insurer will cover the cost entirely. If you do not have health insurance, the cost of the vaccination will be covered by the government.
7. **What do I need to bring with me to my appointment at a CVS Pharmacy or vaccination site?**
 - a. No ID will be required for people who are signed up to receive the vaccination. In most cases, you only need to verify your name, ~~and~~ date of birth, ~~and~~ provide an insurance card if applicable.
 - b. Upon receiving their first dose, you will be provided with a COVID-19 vaccination card with all relevant vaccination information. Reports on the total doses by county will be shared with state, local, or territorial public health authorities but no specific details will be provided in compliance with applicable privacy laws.
8. **Once I have an appointment, how long will the on-site experience at a CVS Pharmacy or vaccination site be for receiving my first and second doses?**
 - a. At this time, it is too soon to tell. The average duration on-site may vary by location and day, but CVSH is committed to making your experience as safe, efficient and convenient as possible.
 - b. The Pfizer-BioNTech and Moderna COVID-19 vaccines are two-dose vaccine. Both doses are equally important, and the second dose should be taken 21 days (Pfizer-BioNTech) or 28 days (Moderna) days after the first dose, according to the CDC. Appointments at a CVS Pharmacy or CVS Pop Ups for both doses are typically made simultaneously within the appropriate timeframe.
9. **May I accompany a patient to a CVS Pharmacy or vaccination site to help them with physical/language access?**
 - a. Yes.
10. **Will there be any police or federal military presence at CVSH vaccination and/or testing sites?**
 - a. Security contractors, police, and/or National Guard may be present at CVS Pharmacies and/or vaccination site to assist with social distancing measures, just as they have been at testing sites.
 - b. In February 2021, DHS announced the following: "U.S. Immigration and Customs Enforcement (ICE) and U.S. Customs and Border Protection will not conduct enforcement operations at or near vaccine distribution sites or clinics."

Documentation and Privacy

11. **Who has access to or will be able to access my information, with or without my consent?**

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- a. Any information will be subject to privacy laws and personally identifiable information will not be shared with law enforcement or immigration officials.
 - b. Upon receiving their first dose, patients will be provided with a CDC COVID-19 Vaccination Record Card with all relevant vaccination information. Administration data and demographics will be shared with the state and federal immunization information systems.
- 12. What is the information included on my proof of vaccination/vaccination card?**
- a. The front of the CDC COVID-19 Vaccination Record Card includes your full name, date of birth, vaccine product/manufacturer and lot number, date(s) of service, and healthcare professional or clinic site. The back includes a reminder for your second dose appointment with a fill-in for appointment date.
 - b. No ID will be required for people who are signed up to receive the vaccination.



COVID-19 Vaccine Development and Efficacy

- 13. Weren't the COVID-19 vaccines developed really fast? How do I know the vaccines are safe?**
- a. The vaccine development process was informed by decades of research and large-scale clinical trials with thousands of participants. These vaccines train our bodies to trigger an immune response to the disease, and do not affect or interact with our DNA in any way.
 - b. CVSH administers COVID-19 vaccinations in compliance with CDC Guidance for Immunization Services during the COVID-19 pandemic. CVSH only administers vaccines that have been approved by the United States Food & Drug Administration (FDA).
- 14. Do the COVID-19 vaccines offered at CVSH protect against the emerging and future variants (UK, South Africa, etc.)?**
- a. Yes. The COVID-19 vaccines offer a reasonable amount of protection against emerging variants.
- 15. Once I get vaccinated, can I still get COVID-19?**
- a. It is possible, but the chances of getting reinfected are substantially diminished. The COVID-19 vaccine has been shown to reduce your chance of infection, to reduce the severity of illness if you do become infected and may protect those around you including your loved ones.
 - b. It typically takes a few weeks for the body to build immunity after vaccination. The CDC recommends people continue to wear PPE, practice social distancing, and wash hands often even after receiving both doses of the vaccine.
- 16. If I already had COVID-19 and recovered, should I still get vaccinated? Would the vaccine impact my antibodies?**
- a. Yes, everyone is advised to get the vaccine once eligible due to health risks associated with COVID-19 and the fact that reinfection is possible. Even if you already had COVID-19, getting vaccinated lowers your risk of getting COVID-19 again and may prevent you from passing it on to others around you, especially your loved ones.
 - b. The protection someone gains from having an infection (called “natural immunity”) varies depending on the disease, and it varies from person to person. Because this coronavirus is still

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relatively new, the expected duration of natural immunity is still undetermined. Current evidence suggests that getting the virus again (reinfection) is uncommon in the 90 days after the first infection with COVID-19.

17. **Once I get vaccinated, can I still transmit COVID-19?**

- a. The CDC has yet to determine whether getting a COVID-19 vaccine will prevent you from spreading this coronavirus to other people, even if you are asymptomatic. Therefore, the CDC recommends people continue to wear PPE, practice social distancing, and wash hands often even after receiving both doses of the vaccine. The CDC has advised that small groups of vaccinated individuals may gather without masks, provided everyone has been vaccinated. We anticipate additional guidance from the CDC soon.

18. **Is CVSH using expired COVID-19 vaccines?**

- a. No. Manufacturers are putting multiple doses into each vial — currently ranging from five to 15 doses. To minimize waste, CVSH will train vaccine administrators to use as many doses as possible once the vaccine is taken out of the freezer.

Potential Side Effects

19. **What are the potential short-term side effects? Are there different short-term side effects between the first and second doses of the COVID-19 vaccines offered by CVSH?**

- a. The most commonly reported side effects of the Pfizer-BioNTech vaccine, which typically lasted several days, were pain at the injection site, tiredness, headache, muscle pain, chills, joint pain and fever. Of note, more people experienced these side effects after the second dose than after the first dose, so it is important for vaccination providers and recipients to expect that there may be some side effects after either dose, but even more so after the second dose.
- b. The most commonly reported side effects of the Moderna vaccine were similar, including injection site pain, fatigue, headache, muscle and joint pain and chills. In rare instances, anaphylaxis, an acute and potentially life-threatening allergic reaction, can occur.

20. **What are the potential long-term side effects? Are there different long-term side effects between the first and second doses of the COVID-19 vaccines offered by CVSH?**

- a. Millions of people in the United States have received COVID-19 vaccines, and these vaccines are undergoing the most intensive safety monitoring in U.S. history. CDC, FDA, and other federal partners continue to monitor the long-term safety of the COVID-19 vaccines.

Common Myths

21. **Can a COVID-19 vaccine make me sick with COVID-19?**

- a. No. According to the CDC, none of the authorized and recommended COVID-19 vaccines or COVID-19 vaccines currently in development in the United States contain the live virus that causes COVID-19. This means that a COVID-19 vaccine cannot make you sick with COVID-19.

22. **After getting a COVID-19 vaccine, will I test positive for COVID-19 on a viral test?**

- a. No, according to the CDC. Neither the recently authorized and recommended vaccines nor the other COVID-19 vaccines currently in clinical trials in the United States can cause you to test positive on viral tests, which are used to see if you have a current infection.

23. **Is it safe for me to get a COVID-19 vaccine if I would like to have a baby one day? If I am or plan to get pregnant? How will the vaccine affect fertility and/or my unborn children?**

- a. Pregnant women should discuss vaccination with their personal physician. Many obstetricians are recommending that pregnant women receive the vaccine.
- b. According to the CDC, people who want to get pregnant in the future may receive the COVID-19 vaccine. Based on current knowledge, experts believe that COVID-19 vaccines are unlikely to pose a risk to a person trying to become pregnant. Scientists study every vaccine carefully for side effects immediately and for years afterward. The COVID-19 vaccines are being studied carefully now and will continue to be studied for many years, similar to other vaccines.
- c. No data is available yet on the safety of COVID-19 vaccines in lactating women or on the effects of vaccines on breastfed infants or on milk production/excretion. While breastfeeding is an important

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consideration, it is rarely a safety concern with vaccines. mRNA vaccines are not thought to be a risk to breastfeeding infants.

- d. To ensure more data is available on COVID-19 vaccine safety during pregnancy, pregnant women are encouraged to enroll in v-safe, CDC's new smartphone-based tool being used to check-in on people's health after they receive a COVID-19 vaccine. CDC will contact pregnant women enrolled in v-safe will be contacted to participate in a pregnancy registry that will monitor them through pregnancy and the first three months of infancy.
- 24. Will a COVID-19 vaccine alter my DNA?**
- a. No, according to the CDC. COVID-19 vaccines do not change or interact with your DNA in any way.
- 25. Is it true the vaccine/syringe contains a microchip that can track my location or give officials information about my vaccination status?**
- a. No, COVID-19 vaccines do not include microchips for tracking patients. A medical technology company produced prefilled syringes for coronavirus vaccines. The syringes can include an optional chip on the label — not inside the injected dose itself — that would show if a particular dose has expired or is a counterfeit.
 - b. Upon receiving your first dose, you will be provided with a mandated vaccine card with all relevant vaccination information. Detailed reports about personally identifiable information will not be shared with state, local, or territorial public health authorities.